

## **WE CARE YOU FROM OUR HEART**

Action without delay is our commitment to customers and your peace of mind is our guarantee. Our Mobile Service Centers (MSC) are live round the clock anywhere in UAE and reachable anywhere in Dubai in less than thirty minutes to support you with professional onsite assistance. Our basic principle in Sales and Service is that HONESTY determines SUCCESS, through this we are trying to get Hydrotec the best and final destination for hydraulic hose sales and service and always reassures that your decision to deal with us is right. We are following a policy of "Care from the Heart" for our customers. Why should we compromise? When we can have it all? Yes we can....! Yes, "We care you from our heart"



**SERVICE DETAILS**

MOBILE SERVICE

TUBE BENDING

HOSE CLEANING

HOSE TAGGING

HYDRAULIC HOSE FABRICATION

HIGH PRESSURE HOSE TESTING

HYDRAULIC HOSE ASSEMBLY etc.



## **OUR EXCLUSIVE FEATURES....!**

### **ON SITE COMPUTER BILLING FOR MORE ACCOUNTABILITY...!**

Onsite computer billing ensures that your payment is accounted;  
receipt for the service is genuine and it is the best price available in the market.

### **OUR OWN TAG SYSTEM FOR EXCELLENT SERVICE WARRANTY...!**

### **G.P.S. INSTALLED MOBILE SERVICE VANS ....!**

Suppose a customer has an emergency, we can easily spot which  
of our mobile service unit is near to that required customer and  
direct them to RUSH to the site for immediate support.



OUR  
**OWN TAG SYSTEM**  
FOR EXCELLENT  
SERVICE WARRANTY...!

With this facility we can track the entire details of a particular product and if there is an ASSEMBLING DEFECT we will provide THREE MONTHS service warranty for that item.



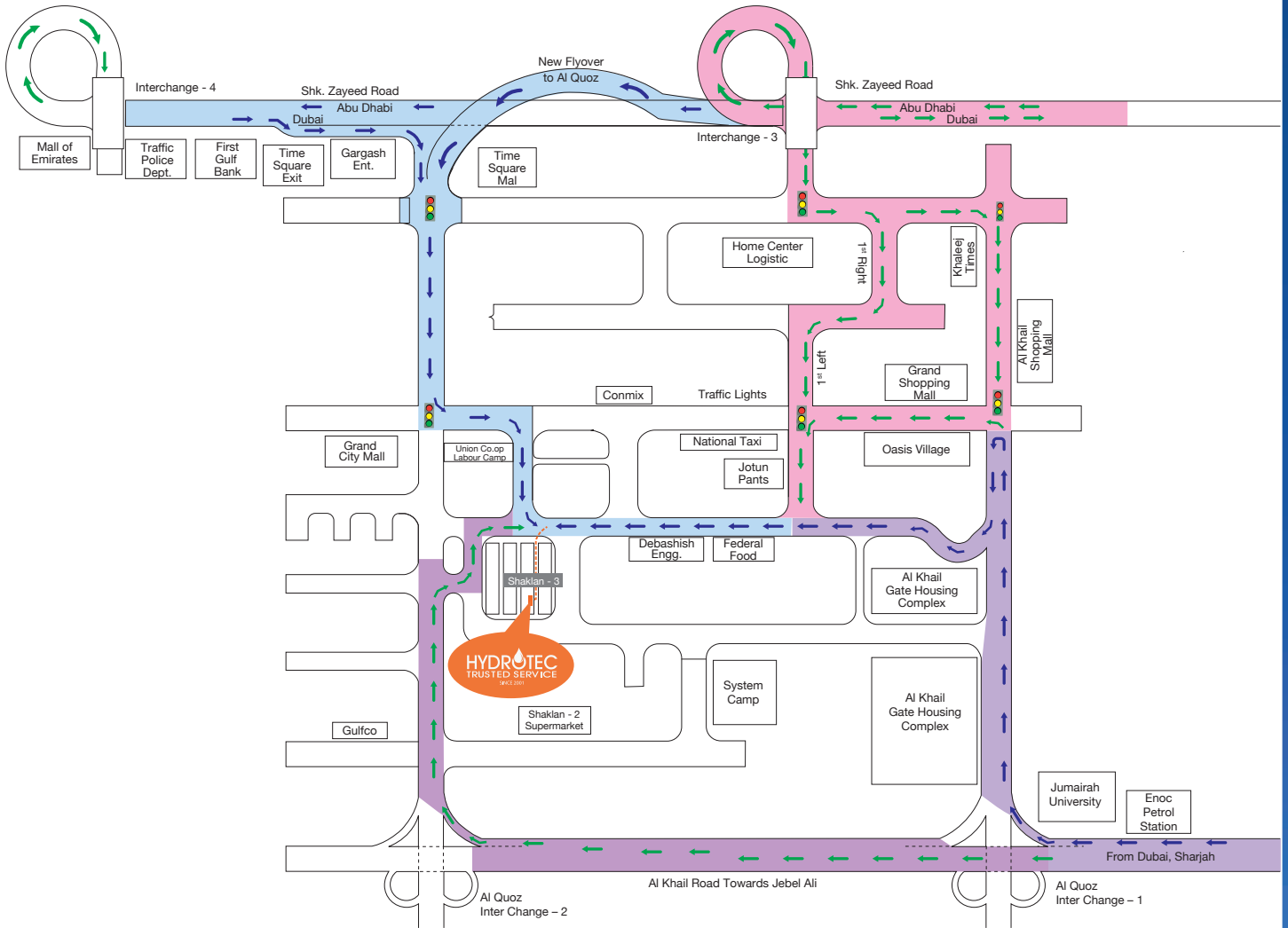


## **PARTS & ACCESSORIES**

We only deal with GENUINE parts and fittings of reputed brands to make sure 100% quality and customer satisfaction.



## LOCATION & CONTACT DETAILS



### HYDROTEC TRADING LLC

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**You will enjoy our work because  
we do things properly**

# ORGANIZATION CHART



## **WTS – Our Confirmation for Your Satisfaction**

Dear Customer,

In continuation of our Hydrotec Customer Care Policy “We care you from our heart” we have introduced a latest system of tagging hoses with a unique code called “WTS – Warranty Tag System” way back in 2011. As per this system any new hose assembly made by us will be attached with this ‘WTS’ code which entitles the customer an eligibility of three months warranty from the date of purchase for any ASSEMBLING DEFECT. If there is any assembling defect during this period, we will replace it free of cost under our present terms and conditions. This prestigious WTS quality assurance code has increased the confidence of our customers in us and continues operations smoothly and efficiently.

We are proud to state that we are the pioneers within The Middle East to introduce such Warranty Tag System to improve customer satisfaction in the areas of Durability, Economy, Precision, Quality and Reliability.

We look forward to serve you better from our heart.

Thanks and Regards,

Management Team,  
Hydrotec Trading LLC, Dubai, UAE.

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